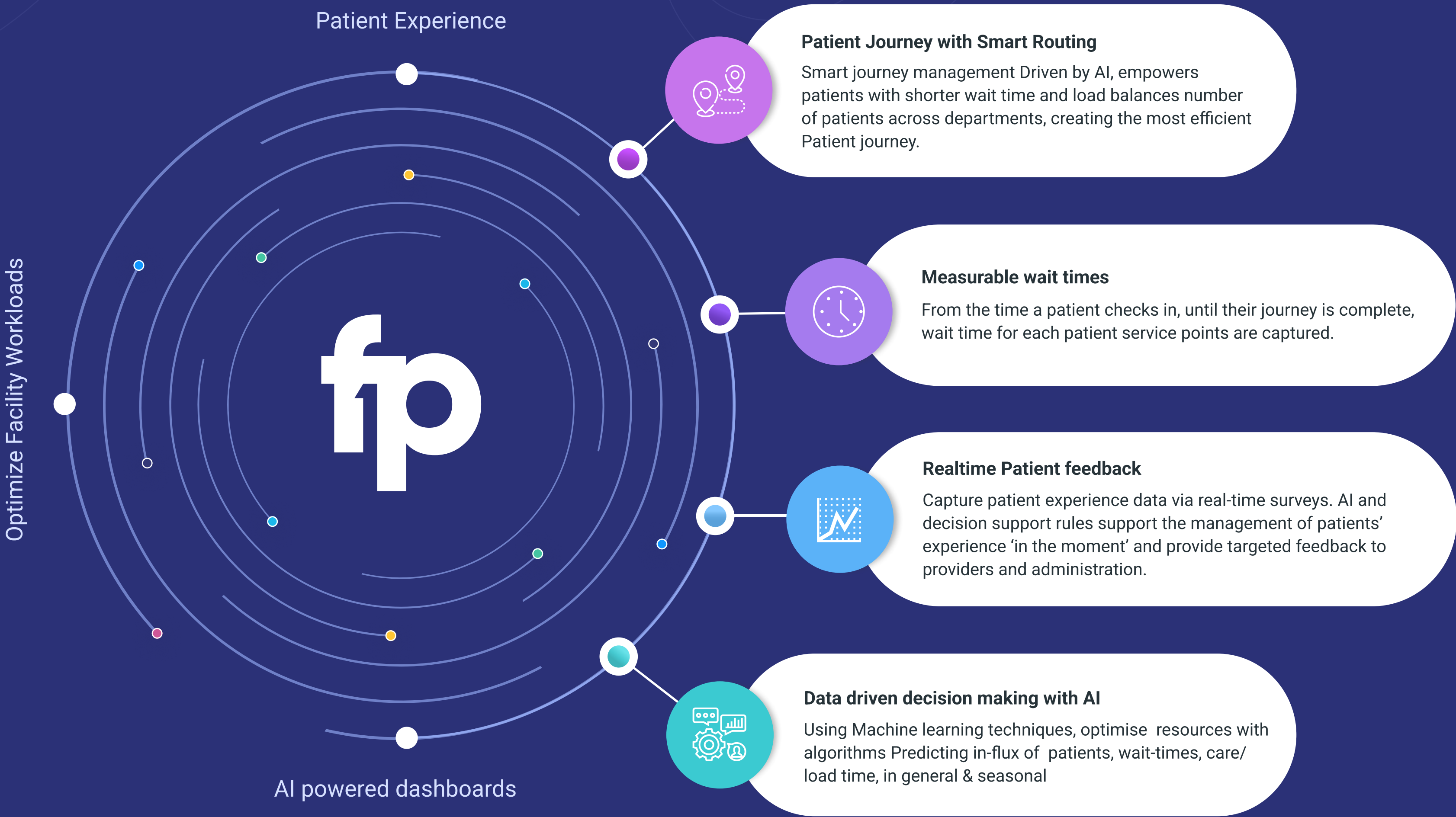


Unified patient experience and engagement platform!

Putting every patient first in line every time

Solution designed to focus on patient interaction & experience at every touch point of their journey that starts long before they need care, and continues long after their clinical interactions are over.



1

End to End Patient journey management system for in-patient & out-patient.

2

Facilitate in providing care that patient needs in the manner the patient desires.

3

Move from patient satisfaction to comprehensive patient experience.

4

Reduces stress and empowers the patient & family in the journey decision-making

5

Platform that facilitates leadership to take informed timely decisions based on realtime and actionable insights.

Unified Patient Experience Platform

– Leads to Real R.O.I

firstpass>>

Improve Patient Experience at facility



Improve Patient Satisfaction



Innovate & Grow on ROI



Improve Patient Retention



Improve Patient Referrals



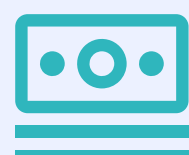
Improved access to care



Real time Decision making Dashboards



Reduce Cost per patient



Optimal Facility Utilization



Real time feedback from Patients



Cultural Change



Reduce wait time

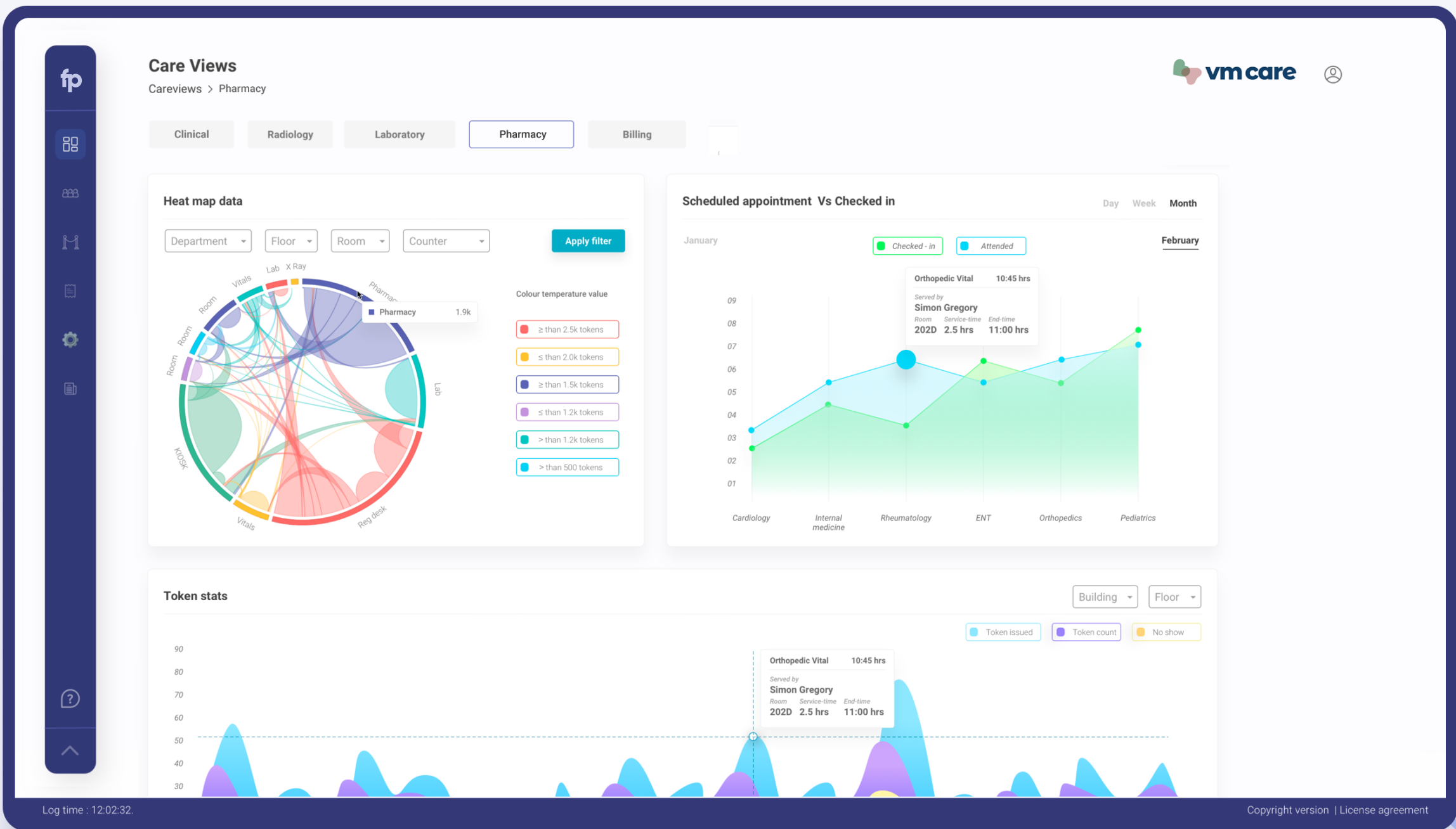


Increase per patient revenue

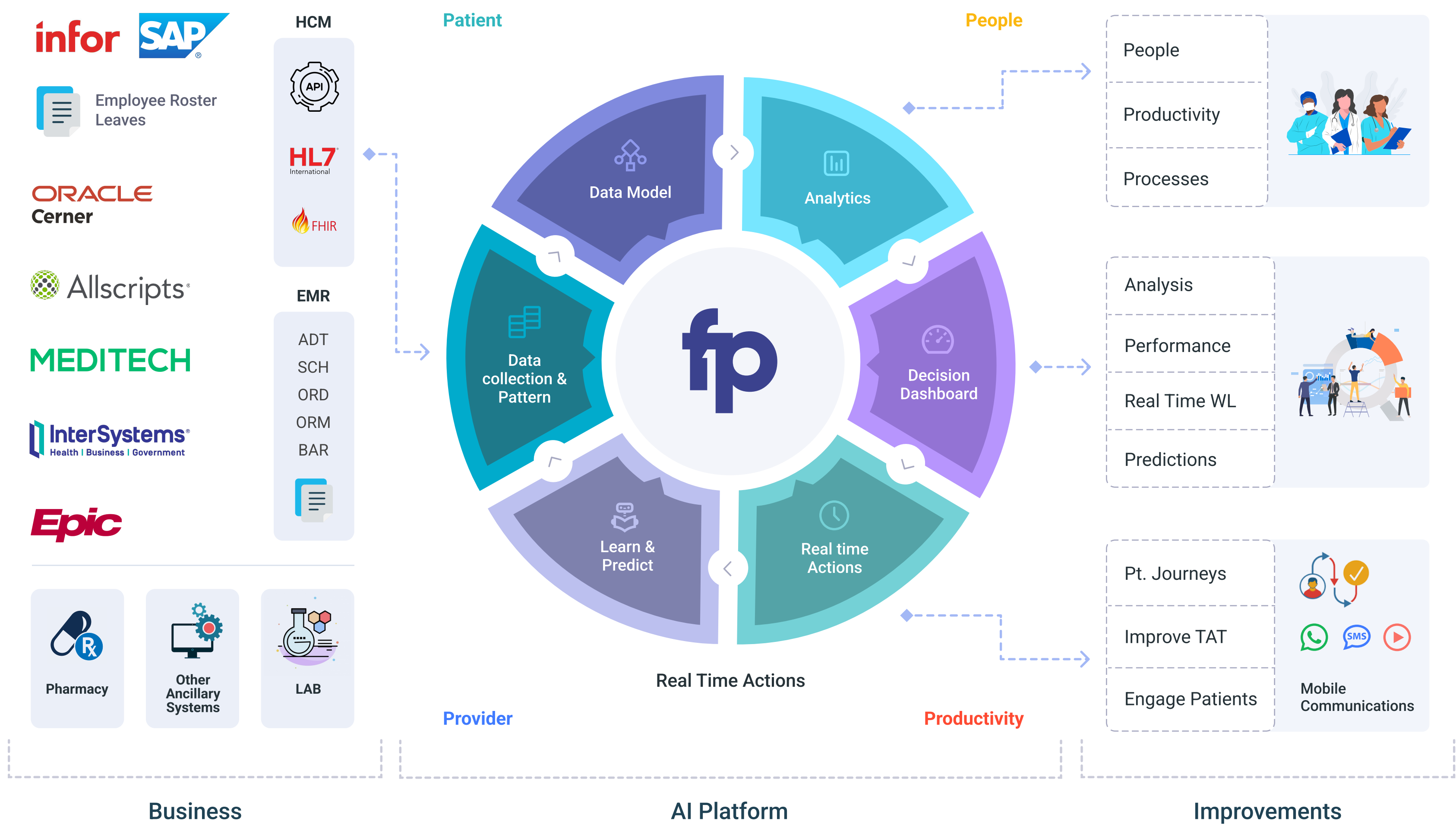


With Firstpass you operationalize “Patient Experience”

360° Reporting dashboard powered by AI & machine learning



Integrated platform for patient experience



With Firstpass you can...



Provide patient access for online appointment scheduling



Streamline checkins upon arrival



Keep patients in the loop, in real time



Anticipate delays, and route around them



Customize platform views based on the role of a person in the patient experience process.



Keep your brand engaged with patients before, during, and after their journey.



Provide tools to your organization that enable improving patient experience

transforming the **human experience** in healthcare.

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by vectramind